

CHIP MEETING MINUTES: Topic – Health and Consumer Libraries

DATE: February 16, 2017, 10 am - Noon

LOCATION: Stanford Health Library, Palo Alto

PRESENT:

Kaiser Permanente, Santa Clara (Beverly McLeod)

Santa Clara Valley Medical Center (Hella Bluhm-Stieber)

Santa Clara Valley Medical Center (Judith Weiner Mills)

Bay Area Cancer Connections (Mira Geffner)

Liautaud Family Health Library – Stanford Cancer Institute (Gillian Kumagai)

Stanford Health Library, Hospital Branch (Carmen Huddleston)

Palo Alto Medical Foundation, Community Health Resource Center (Stephanie Powell)

Stanford Health Library (Jean Johnson) – President

Palo Alto Medical Foundation, Physician Library (Geri Bodeker) – Secretary/Treasurer

ONLINE:

Samuel Merritt University (Sarah Naumann)

Sutter Health, Sacramento - Sutter Health Resource Library (Melissa Taylor)

1) Welcome and introductions

2) Guest Speaker: Erika Bell, Bay Area Cancer Connections (BACC)

Erika has a PhD in molecular biology. Special interest in neurofibromatosis, familial disorder and genetics. She graduated from Cornell University and UCSF. Erika has been with BACC for six years and has three kids. Her role is in the capacity of health educator/emotional support. Erika and Mira (librarian) work together to help patients understand their diagnosis and provide resources. Erika interprets for patients their pathology reports and answers cancer-related questions at all stages and long term survivorship levels. BACC has an extensive library collection and journal abstracts. Patients are referred to the NCCN guidelines patient pathways to support treatment decision-making. BACC provides a “My Personal Decision Guide” intended to help patients clarify and explore a practical, emotional, and or cancer treatment decision. In addition, there is an “Ask the Expert” informational session offered during the week on various topics. Local physician specialists from Kaiser Permanente, Stanford, Mills-Peninsula Health Services, El Camino Hospital, Sequoia, PAMF, and CPMC donate their time in providing these talks. Erika, Mira, other staff members, and volunteers do not give out medical advice. Rather, they offer support, classes, quality information, and resources to their breast cancer and ovarian cancer patient clients. Many of their volunteers are former breast cancer patients. BACC has a website, databases, and an online catalog. They collaborate with Cancer Care Point in San Jose and have a wide range of volunteers. The BACC Buddy Program provides a venue to share similar experiences between cancer survivors and current or newly-diagnosed patients. Outreach efforts include health fairs, breast health awareness screening, mobile reference, and patient navigators. Private benefactors fund the organization and all

services are free of charge except for the annual conference. There are four Spanish speaking staff members for Spanish-speaking patients.

To support health literacy, BACC offers the following online resources:

Bay Area Cancer Connections Library Catalog
<https://www.librarycat.org/lib/bayareacancer>

Trust It or Trash It?
<http://www.trustortrash.org/>

Also available en espanol:
<http://www.trustortrash.org/espanol/>

3) Member Discussion:

Kaiser Permanente, Santa Clara

The Health Education department sponsors patient classes. Beverly has taught classes at library on MedlinePlus and she performs literature reviews for the Regional Health Education Department. She also refers patients to the Santa Clara Public Library.

Santa Clara Valley Medical Center

Judith and Hella are members of the patient education committee. In support of LGBTQ hospital meaningful use initiatives, they partake in “train-the-trainer” events. The librarians are seeking subject-specific LGBTQ resources to be in compliance with The Joint Commission. They have been organizing Lunch and Learn seminars to feature library support for research going on in different departments. These events are open to the public. Anyone can attend.

Palo Alto Medical Foundation

Geri and Stephanie worked together on special projects for the Community Health Resource Center and Physician Library. Projects include the enki library catalog, End-of-Life resource brochure, NLM exhibit events, and the Ovid Discovery Service portal.

Sutter Health, Sacramento

Melissa reported the “Health Information Ambassador” program is staffed by recent RN grads and Samuel Merritt University students.

Stanford Health Libraries

Jean reported the library is aligned with the Health Education and Engagement Department at Stanford. A strategic plan contains multiple priorities. Patient education is conducted by nurses and librarians who do literature searches for patients. New projects involve creating “a singular voice for providing health information”. Jean is working on chronic conditions team and expanding library services to other primary care departments. Also, working toward embedding library services in the hospital. Carmen

brings around resource carts filled with books for hospital patients. At the Cancer Library, anyone can borrow books from the Cancer Library according to Gillian and cookbooks are a focus of the collection. Recommended feelings book for adolescents. Gillian fields questions regarding complementary and alternative medicine topics.

NEXT MEETING TOPIC: TBD

SPEAKER: TBD

NEXT MEETING DATE: TBD. (June or July)

NEXT MEETING LOCATION: Mills-Peninsula Health Services (MPHS), Burlingame