CHIP meeting - February 22, 2019

President and Member: Heidi Jean Mortensen-Torres, Sutter Health, Roseville | Amador | Auburn | Solano

Secretary/Treasurer and Member: Hella Bluhm-Stieber, Santa Clara Valley Medical Center

Recent Past Presidents (current members): Jean Johnson, Geri Bodeker, Hella Bluhm-Stieber: Mike Liddicoat

Members present: Judith Weiner-Mills, Cynthia Johnson, Thom Seto, Heidi Mortensen-Torres, Nancy Dickinson, Geri Bodeker, Jean Johnson, Gillian Kumagai, Lise Dyckman

Guests: Prasmita Sriram from Stanford Public Health

Bylaws changes:

- We deleted text in the Bylaws referring to a Treasurer or to financials, and will try to close the CHIP bank account further discussion at the next meeting.
- Article IV, section A changed to :
- A. 1. Elected officers are the Chairperson (designated President) and the Secretary. Terms start at the Spring CHIP meeting and run for two years
- A. 2. The previous Chair serves another two year term as Past Chair following their election.
- In re Article III section D.5, Member responsibilities there's a CHIP account within Docline for situations like this.

Cynthia moved, Thom seconded; Bylaws changes were approved by vote.

Discussion (Nancy's idea to share reporting tools):

- Sutter Health is targeting funding appropriations to scores/ quality metrics. All [northern CA?] locations are using a standard "ask a librarian" online survey that creates metrics. Sutter is making the survey app available to other libraries to customize and use, as community benefit (!).
- PAMF annual report done with Piktochart software. Reports from survey are done with Canva (free infographic creation app) . (similar to Kaiser NorCal's annual report.)
- Stanford Public Health Library keeps point of contact stats (tally) & listing of research projects; more detailed reporting for corporate partner customers. (The only thing they do for corporate partners that they don't do for general public is search for doctors that have certain qualifications.) [Apple is largest client]

- Santa Clara Medical Center - wants stats for last 5 years so has context for trends in user training.

General updates:

Sutter is closing / consolidating libraries between Sutter Health locations; "venturing into Open Athens" for unified access.)

The group tried to figure out what's left @ O'Connor / St. Louise (they have some journal databases but access is limited to physicians but the library @ SCVM is under Nursing...)

Jean talked about changes from public library orientation "let me do it" instead of Lane Library's "I'll teach you how to do it". Reference was made to Eric Kleinberger's book _Palace for the People_.

The upcoming Joint meeting NCMMLG is June 12-14, 2019 at USF (San Francisco, CA). Meeting theme is "Critical health sciences librarianship: examining our role in social justice".

Next CHIP meeting will be in July.

(minutes completed by Lise M. Dyckman)