

CHIP MEETING MINUTES

DATE: NOVEMBER 12th, 2014 at 9:00 A.M.

LOCATION: EL CAMINO LOS GATOS HOSPITAL

PRESENT:

CCS Associates Mt.View (Kristin Yiotis)
El Camino Los Gatos Health Library (Mike Liddicoat)
Independent Practice – NCNMLG (Chezire Aclimandos)
Kaiser Permanente San Jose & Redwood City (Chandrika Kanungo)
Kaiser Permanente Santa Clara (Beverly McLeod)
Mills-Peninsula Health Services (Debbie Martin)
Milton J. Chatton Medical Library (Hella Bluhm-Stieber)
Milton J. Chatton Medical Library (Connie Kwan)
O'Connor Hospital (Suzie Bahmanyar)
Palo Alto Medical Foundation Physician Library (Geri Bodeker)
Planetree Health Library (Aleta Kerrick)
Seton Medical Center (Jeanie Frasier)
Janet Bruman Retired - Natividad Medical Library
Margaret Hsieh Retired – Valley Care Health Library

SPEAKER:

Linh Ngu (McGraw Hill)

- 1) **McGraw Hill Products:** were reviewed with a PowerPoint Presentation by Ms. Linh Ngu National Account Manager for McGraw Hill.

She began her presentation by reviewing the resources available in the Access Medicine Database – a stable e-book platform. This is McGraw Hill's flagship database containing 85 reference textbooks covering a variety of Medical Specialties including Harrison's, Current Medical Diagnosis & Treatment and Schwartz's Principles of Surgery. She reminded members that this database also contains drug information, patient education multimedia, calculators, and learning assignments that can be customized to an individual's needs. Resources can be viewed on site or accessed remotely. Many of the CHIP members are familiar with this database having made it available to their patrons for some time.

She next discussed some of the stand alone products offered by McGraw Hill including: Online Metabolic & Molecular Basis of Inherited Disease Textbook and the E-Book Library focusing on nursing, primary care & public health texts. The database operates on recent web browsers like CHROME, but is not designed to work on older browsers and may experience difficulties with IE8. 26 different clinical specialties are supported.

Clinical Access is a new point of care product designed for physicians. This product is different from Clinical Key or UpToDate in that it is a searchable database of answers to specific targeted questions. At this point, more than 120 thousand questions are included in the database. Information is updated regularly and linked to PubMed abstracts and to full text Access Medicine Content. A list of the most current EBM Journal articles on the searched topic is available through a partnership with McMaster. Micromedex provides drug monograph information in this database. If the answer to a question comes from a book that is not owned by the institution, the patron may still view full text of the parts of that text that are relevant to the question asked.

If a physician does not find an answer to their question, they can click on a button to submit the question to the database. Researchers will search for an answer, submit the answer to the medical editors for approval, and then reply directly to the physician sharing the search results. These questions then become part of this growing database. The response time is very rapid – 24 to 48 hours in many cases.

The final product discussed was JAMA EVIDENCE. This product is designed to teach the principles of evidenced based medicine and help individuals apply these principles to clinical cases. This database includes three texts: Users' Guides To The Medical Literature, The Rational Clinical Examination, and Care At The Close Of Life. The product also includes calculators, customizable worksheets, clinical appraisal worksheets, and question wizards to help in the formulation of well-conceived clinical queries.

The product can be adjusted to fit the needs of different audiences when being used as a teaching tool. Links to full text JAMA Articles are included along with an extensive EBM Glossary.

2) MEMBER REVIEW OF REVISED CHIP BYLAWS:

REVISED CHIP BYLAWS & GUIDELINES were presented to members and examined line by line. Members agreed to combine the BYLAWS & GUIDELINES into one document. Members suggested minor revisions to this document and then voted to accept the REVISED BYLAWS as amended. (The accepted revised Bylaws are attached to the November Minutes).

3) WEEBLY REIMBURSNMENT:

Members voted to reimburse the CHIP President \$100 to pay for our website.

4) QUINT MEETING REPORTS:

CHIP Members who attended this meeting were generally pleased with the quality of the speakers and the CE courses that were offered.

The first plenary speaker, Claire Pomery, M.D., discussed the impact social determinants have on health. She provided evidence to support the claim that despite the large amount of money spent on clinically delivered healthcare in America; this only determines 10 to 15 percent of our health status. She feels that we need to address many of the upstream health factors (income, education, etc.) that could improve the health status of our population. Medical Librarians can assist in this effort by providing information that goes beyond clinical content and encompasses a variety of non-medical sources.

Two important recent papers that deal with the importance of upstream factors on healthcare were mentioned by CHIP MEMBERS.

The first paper “Sesame street goes to jail: physicians should follow” published in the Annals of Internal Medicine 2014 161 (7): 522 PMID 25285543 discusses the need for more intervention by physicians in the diseases and conditions that play a role in the cycle of incarceration in the U.S.

The Second paper: “Time after time--health policy implications of a three-generation case study” published in the New England Journal of Medicine 2014 371 (14): 1273 PMID 25271599 discusses the importance of broadening our perspective when thinking about healthcare costs. Consideration must be given to the important role of social factors such as poverty, drug addiction, etc. in promoting a cycle of poor health that cascades through generations within the same family.

The second plenary speaker, Spero Manson Ph.D. discussed the development of a toolbox to assist Native Americans to understand and utilize information on Diabetes prevention.

The third plenary speaker, Chen-Tan Lin M.D., discussed a number of myths surrounding the Electronic Medical Record. EMR's have made it easy for patients to schedule appointments and request refills. Physicians have not been inundated with patient requests and mechanisms have been put in place to allow physicians to personally discuss test results with patients before they are posted. Age stratification in the use of EMR by patients has not occurred. EMR's as social media can be used to improve the quality of patient care and to facilitate physician-patient communication.

CE classes focusing on how best to adapt to individual learning styles were appreciated by members.

Shorter times between sessions that imposed constraints on interacting with vendors were disappointing features of the meeting.

5) Internet Librarian Conference Review:

Mobile technology was highlighted in this conference. The Blackberry is an excellent phone platform for the EMR because of the built in security features that other phone systems lack. One problem with Blackberry is its very poor market share that hinders future development.

Hella Bluhm-Steiber – Joint Meeting Report - Applications discussed included:

QX READ: A new tool to search journal articles through PubMed then save the retrieved information in a personal digital medical journal.

DATA WRANGLER: A tool to speed analysis and visualization of data by formatting the raw data in ways that enhance usability by analytic and display applications.

GOOGLE REFINE: A tool for cleaning up messy data to facilitate analysis.

MANY EYES: Is a site where data can be uploaded and transformed into visualizations that can then be commented upon by a broader community of researchers. By using a community approach to discuss and review uploaded data patterns that might otherwise be missed may be discerned.

6) MEMBER DISCUSSION :

Janet Bruman is enjoying her retirement from Natividad Medical Center. She has been taking a two year Survey Course On Western Civilization and has also attended the Ashland Shakespeare Festival. She has not heard from her replacement, but the hospital has been preoccupied with establishing and certifying its LEVEL 2 TRAUMA DESIGNATION.

Connie Kwan is thinking of retiring soon as her husband is quite ill. Valley Med Librarians have been busy with search requests and dealing with issues surrounding the Swets Bankruptcy

Margaret Hsieh indicates that Valley Care totally dismantled the library. She is now volunteering at El Camino Mt. View Health Library.

Kristin Yiotis works for CCS Associates. This private company is involved in contract research and clinical trials administration. The company uses Freeshare and Loansome Doc. Stanford recently ended its Corporate Library Membership Program. CCS Associates will now need to find a replacement as this source has provided many of their required articles. She enjoys taking classes online from Courses.Com.

Debbie Martin: has been working for over a year to improve Internet Access to the Medical Library on the Mills-Peninsula Hospital website. The hospital is currently engaged in the Magnet Accreditation process and facilitating easy access to medical information for staff is vital. She has also been trying to improve the search capabilities of the nurses.

Chandrika Kanungo has been working at both Kaiser San Jose and Kaiser Redwood City. The new Redwood City hospital will be open soon and there are a number of moving issues that need to be resolved. In addition, Kaiser is implementing an online model in which all searches are funneled through an ASK THE LIBRARIAN button on their webpage.

Geri Bodeker: continues to support all PAMF facilities including the new San Carlos Campus, Sutter Santa Cruz, & Sutter Menlo Park facilities. She has been revising the PAMF Intranet landing page to allow IP Authenticated resources to be displayed to library patrons. There have been massive reorganizational changes as Sutter Health has revamped its structure from five to two regions. Year end contract negotiations have also been a major project.

Suzie Bahmanyar: The deal to purchase O'Connor appears to have gone through and keys are to be turned over in March 2015. The current Hospital Director has been very transparent with everyone about the situation. A bridge loan with interest had to be secured from the State of California to help in the transition. Vendors are being paid, but payments have been delayed and some vendors are not pleased about this situation. Rittenhouse stopped their services to the hospital. O'Connor Hospital receives a good percentage of Medi-Cal patients, but only obtains one-third the amount to care for these patients that Valley Medical receives. The Medical Staff has been very supportive of the library and continues to contribute financially to assist the library. Med Staff services is now located under the IT Department.

Jeanie Frasier: Seton Hospital has been purchased by Prime as has O'Connor Hospital. The internal situation at Seton is unlike that at O'Connor. The CEO has not shown support for the library and the CNO is supportive as long as that support does not require funding. The physicians do not contribute to the library. Recently, the librarian used her personal credit card to pay for overdue library bills. She has been informed by administration not to do this in the future. Vendors are upset about late payments.

Seton's Intranet comes from Pasadena and the library page is located on a pull down menu with a number of items. This makes it difficult to find the library. Jeanie has been trying to change this and improve the visibility of the library. The future of the library may be determined in several weeks as meetings to discuss this topic have been scheduled.

Beverly McLeod: Kaiser Santa Clara has been undergoing changes due to restructuring and efforts to reduce costs. Kaiser now has 18 library sites and 15 Medical Librarians in Northern California. Librarians are now regional employees and do not report to any individual Kaiser facility. They conduct a number of searches for best practices and health economics.

The large space filled with journals at the Santa Clara County Kaiser has been replaced with a much smaller space containing a ready reference collection and no journals. Only staff can use the computers and check out books. Journals have been moved to a storage area in Sacramento. When the license permits journals are available online. Requests for print articles are sent to the storage facility and filled by ILL Clerks.

Kaiser's Intranet webpage is different from each individual facility's webpage. This can make it difficult to locate the library. The librarians are trying to improve this situation so patrons can more easily learn about local available resources.

The Health Education Library for patients has been closed due to budgetary considerations.

Chezire Acimandos: is one of the chairs of the 2016 NCNMLG Joint Meeting that will be held on the Stanford Campus. The contract has been signed.

Mike Liddicoat: continues to work with the Safety Committee and the Nursing Research Council at El Camino los Gatos. He recently passed his Notary Re-Commissioning exam with a 100% score. Providing free Notary services for employees have proved popular. Mr. Liddicoat will serve as Finance Chair for the 2016 Joint Meeting

7) Additional Items:

At the Quint meeting, Hella discovered that there is now a monthly solo librarian conference call. Participants can discuss resources and share strategies for free on this regularly scheduled conference call. Librarians interested in participating in this new solo librarian monthly conference call or wanting to be added to their e-mail list may contact Louise at: LOUISE.McLAUGHLIN@womans.org

Ms. Kelly Ham is offering an MLA Approved 12 credit CHAPIS course.

JUNE and NOVEMBER 2014 MINUTES WILL BE APPROVED at the next meeting.

NEXT MEETING TOPIC: TBD

SPEAKER: TBD

NEXT MEETING LOCATION: Mills-Peninsula Health Services (MPHS)

NEXT MEETING HOSTED BY: Debbie Martin, MLS

NEXT MEETING DATE: TBD. Sometime in March.