CHIP MEETING MINUTES

DATE: July 3O^{th.} 2015 at 11:00 A.M.

LOCATION: PALO ALTO MEDICAL FOUNDATION, PALO ALTO.

PRESENT:
CCS & Associates (Kristin Yiotis)
El Camino Los Gatos Health Library (Mike Liddicoat)
John A. Graziano Memorial Library, Samuel Merritt University (Hai-Thom Sota)
Kaiser Permanente, South San Francisco (Rebecca Bayer)
Mills-Peninsula Health Services (Debbie Martin)
Milton J. Chatton Medical Library (Hella Bluhm-Stieber)
Milton J. Chatton Medical Library (Judith Mills)
Natividad Medical Center (Cynthia Johnson)
Palo Alto Medical Foundation Physician Library (Geri Bodeker)
Palo Alto Medical Foundation Physician Library (Nancy Brown)
Planetree Health Library (Aleta Kerrick)
Stanford Health Library Main Branch (Carmen Huddleston)
Stanford Health Library Main Branch (Jean Johnson)
Stanford Health Library Ravenswood (Edgar Lopez)

ONLINE:
Sutter Health, Central Valley Region Library (Jean Lei)

PRESENTERS:
Christian Patrick (EBSCO)
Hailey Simpson (EBSCO)

1) CHIP Members introduced themselves.

2) March 2015 Minutes: The minutes from the March 2015 were reviewed. Some
additions and corrections are needed in the Planetree Library Section. The minutes will
be revised by Geri Bodeker and reviewed by CHIP Members at the next meeting.

3) Guest Speaker:

Mr. Christian Patrick (EBSCO):

Mr. Patrick presented information on Dynamed+ and on a new discovery search tool.

Dynamed+ has been developed to be a point of care product comparable to UpToDate. The information presented focused on the equivalence of these two products and the features that have been modified in Dynamed to make this product excel as a point of care resource. Content has been revised and restructured to the five concerns people have over its equivalence to UpToDate.

Objection One: UpToDate does not tell me what to do.
Content has been rewritten to provide concise topical overviews with recommendations that link to supportive evidence and / or guidelines. This gives specific guidance regarding what actions to take and couples this with the strength of the evidence that supports these actions.

Objection Two: Grades.
This system was developed in 2000 to Grade evidence as it applies to guidelines and is now an industry standard. Grades are available in Dynamed+ but EBSCO Reviewers also focus on the validity of the research used to support specific recommendations.

Objection Three: Lack of Expert Reviewers.
An evidenced based approach to literature searching generates articles that are then reviewed by a panel of expert reviewers who assist in the selection of material to be included in the database. These reviewers are top experts from large well know healthcare organizations including: ACP, Massachusetts General Hospital, McMaster, etc. The editorial team is organized into five specialty groups: Internal Medicine, Cardiology Critical Care, ID/Immunology, Oncology/Hematology, & Emergency Medicine.

Objection Four: Lack of Specialty Content.
The product now contains 19 specialty areas covering topics from Allergy to Urology.

Objection Five: Lack of Images.
The product contains 4500 high quality images. These files can be easily imported for use in non-commercial lectures and CME presentations. Permission is required for any commercial usage and for use in research papers. Images can be added to the electronic medical record. This is not currently possible in UpToDate.

Functional changes to the search engine along with organizational changes to content display have been incorporated to match the way physicians search (more like Google) and the devices they are using (smart phones). The display automatically reformats, depending on the type of device accessing the content.

The search engine is semantically-powered to improve discoverability and speed of retrieval. The focus is providing a number of topics based on what letters a user enters in the search box. This displays possible topics allowing the user to select in one click the area of interest. Unlike UpToDate, that requires users to read through a topic to select needed content. This auto suggest feature and improved navigation quickly guide users to content they seek. The system learns from user inputs to display data most

likely to be needed based upon prior system behavior of that user. Because this is not a flat file, data from very specific sections can be accessed directly without pulling in other extraneous material. UpToDate cannot access data this directly.

Patient education modules in twelve languages can now be added. These cover the top 150 topics covering disease and pharmacy information.

Dynamed+ is in 25% of Medical Schools and is fully indexed in CINAHL, PsychINFO, and Cochrane.

This product can be searched through an interface widget that will then automatically link results to a PubMed search. In one search using precise MESH Terms all of a libraries' content can be reviewed. (SEE ATTACHED: ALLEN SANTELL MEMORIAL LIBRARY HANDOUT).

4) Member Discussion:

CCS & Associates:
This is a private library focusing on cancer research with many contracts coming from the National Institutes of Health. The west coast facility is located in Mountain View and has had to move three times in the last seven years. Google owns their building and has refused to extend their lease so they will again have to move. In preparation for this new move, the librarian has decided to retain three years of journals and weed their book collection. Many of the books in the collection are not used so there is no need to retain them in the collection.

El Camino Los Gatos Health Library:
This library counts all our statistics, phone, visitors, etc. and then records these on spreadsheets.

Mike Liddicoat is serving as Membership Chair for NCNMLG and Finance Chair for the 2016 Joint Meeting to be held on Stanford University Campus in January.

Kaiser Permanente South San Francisco:
Rebecca Bayrer provided an update on Kaiser Libraries' use of LibGuides Website Creation Tool from the Springshare Company (http://springshare.com/libguides/)
This is an easy tool to use as knowledge of HTML codes is not required. This has allowed a number of Kaiser Libraries to create their own individual Library Webpage. These pages are developed and maintained by 25 Kaiser Librarians. These pages are separate from the Corporate Website and there is a HIPPA DISCLOSURE on each Library Webpage. The pages intended for use by professional staff and physicians and their location, are not disclosed to the public. Kaiser is not going to adopt LibGuides Version 2 as this version does not display well with I.E. 7 which is the browser Kaiser employs.

Statistics are tracked using Springshare LibAnswers. This product allows a librarian from one institution to pick up and answer a question posed by a requestor from a different Kaiser facility. This facilitates the workflow. The product also stores answers to reference questions. These search results can be reused to prevent duplication of effort. The product does not track circulation, door count, or website use. These statistics are tracked separately.

Mills-Peninsula Medical Library:
An issue has arisen regarding the required distance between library shelves. Currently, the shelves are three feet apart but the new Hospital CEO thinks ADA requires five feet of clearance. If this is the case, it would significantly reduce the space available in the library for books. The library is actually located in the clinic area, not in the hospital itself.   If the decision requires five feet of clearance the librarian would seriously consider going digital.

Milton J. Chatton Medical Library:

Judith Mills has assumed a position as Medical Librarian at the Milton J. Chatton Medical Library. Connie Kwan is now fully retired.

Hella Bluhm-Stieber reported on the progress they are making installing their new discovery tool from TDNet (http://web.tdnet.com/discovery). Their print holdings are not yet fully linked. The company provides the initial upload, the customer can then provide future maintenance uploads. With free journal articles the product often links just to the journal home page. The product links very well to their databases.

Statistics collected include: OPAC Circulation, journal check-in, reference assists, research requests, and library orientations. These stats are collected on an Excel spreadsheet. Most of the research requests come from physicians with a few public requests included.

Hella also reminded CHIP Members of the upcoming Joint Meeting to be held at Stanford University in January 2016. She reminded the librarians that the call is now open for papers and posters.

Natividad Hospital:
Cynthia Johnson discussed developments at the Alan Santell Medical Library. This library is using the EBSCO Discovery service as its catalogue. MARC Records are sent to EBSCO and they update the system. Using this approach, searches can be conducted in one search box and translated into widgets; with one click a user can search the library's holdings as well as obtain results from UpToDate, StatRef etc. Print journal subscriptions have been converted to online only. Circulation is online only. The librarian is experimenting with QR CODES to display JOURNAL Table of Contents. The Librarian is investigating the use of Overdrive (KINDLE) as a possible delivery tool. HIPPA clearance would have to be established possibly using patron email addresses.

Planetree Health Library:
Aleta Kerrick provided an update. The Planetree Health Library now has nine Board Members. Ms. Candace Ford is one of the Board Members. Currently, the board is discussing services to be provided and ways of working with their endowed finances. The organization has considerable financial resources; however, restrictions apply regarding how monies are accessed and what projects can be funded.

Samuel Merritt University:
On-going discussion continues regarding the affiliation status of Samuel Merritt University and The Sutter Health System. The library is considering switching their online video vendor to Kanopy. Currently, their video collection is not well utilized. Switching would allow patrons to select health videos they require. When a video has been viewed 3 or 4 times the library is charged and it is added to the library's collection. Faculty could also embed videos into their courses as needed.

Stanford Health Libraries:
There are now five Stanford Health Libraries. The newest Stanford Health Library is the South Bay Cancer Center Health Library located at 2589 Samaritan Drive in San Jose. All of the Stanford Health Libraries can be accessed on one website:
http://healthlibrary.stanford.edu/about/locations-hours.html

The Ravenswood Family Health Center has been just completed an expansion to include an integrated clinic facility that provides Family Practice, Women's Health, Pediatrics, Behavioral Health, and Dentistry Services. The library is excited to be a part of this expanded community facility.

Patrons may now freely access Stanford health library's E-book collection by obtaining the EBSCO username and password available on the Catalogue page of the Stanford Health Library website.

We wish to inform all CHIP Members that Nancy Dickenson's husband passed away recently. All notes and cards in this sad time may be sent to: Nancy Dickenson C/O Stanford Health Library 2589 Samaritan Drive, San Jose, CA. 95124.

Sutter Medical Center Sacramento & Sutter Health, Central Valley Region Library:
Palo Alto Medical Foundation Physician Library:
Sutter Health Libraries are divided into units depending on the location of their parent facility. The Bay Area includes Geri Bodeker (PAMF) and Debbie Martin (Mills Peninsula, who back each other up with resource sharing and ILL. The Bay Area and the Valley librarians are working together on developing a shared catalog using Library World. The Sacramento and Bay Area are not yet at a stage where they could borrow resources from each other. Sacramento and Central Valley libraries have Clinical Key while Access Medicine is available in the Peninsula Coastal Region.

Ms. Bodeker attended the Librarian Science Boot Camp at Stanford and found the program to be extremely useful.

Ms. Bodeker reminded members of the password to the CHIP Website: medlib45.

ACCESS MEDICINE PROPOSAL FOR 2015-2016:

Unlimited user access including mobile apps:

Four LIBRARIES $25,907   APROX $6000 per library

FIVE LIBRARIES $27,429

SIX LIBRARIES $31,972

EL CAMINO LOS GATOS, EL CAMINO MT VIEW, PAMF, Santa Clara Valley Medical Center and Mills-Peninsula Health Services libraries are strongly interested in renewing.

Geri reminded members the CHIP PRESIDENT and SECRETARY TREASURER POSITIONS term out next year and for anyone interested to let us know.

NEXT MEETING TOPIC: TBD

SPEAKER: TBD

NEXT MEETING DATE: TBD.

NEXT MEETING LOCATION: Santa Clara Valley Medical Center