

CHIP MEETING MINUTES

DATE: FEBRUARY 24th, 2014 at 10:00 A.M.

LOCATION: STANFORD HEALTH LIBRARY

PRESENT:

El Camino Los Gatos Health Library (Mike Liddicoat)
Mills-Peninsula Health Services (Debbie Martin)
Milton J. Chatton Medical Library (Hella Bluhm-Stieber)
Milton J. Chatton Medical Library (Connie Kwan)
O'Connor Hospital Medical Library (Suzie Bahmanyar)
Palo Alto Medical Foundation Physician Library (Geri Bodeker)
Planetree Health Library (Chezire Aclimandos)
Samuel Merritt University (Debbie Sommer – by phone)
Stanford Health Library East Palo Alto Branch (Edgar Lopez)
Stanford Health Library Cancer Center Branch (Gillian Kumagai)
Stanford Health Library Hospital Branch (Carmen Huddleston)
Stanford Health Library Main Branch (Nancy Dickenson)
Sutter Roseville Medical Center (Heidi Mortensen-Torres – by phone)
UCSF Mount Zion (Ari Kleiman)
UCSF Mount Zion (Laura Olson)
UCSF Mount Zion (Gail Sorrough)

SPEAKERS:

Rick Burke – by phone (SCELC)
Linda Crowe (Califa)
Mike Ahern (OCLC)
Thomas McGeough (Ovid Technologies)

1) CHIP Members introduced themselves.

2) Approval of Minutes from the October 2013 meeting: After reviewing the minutes, members voted approval with minor spelling error corrections.

3) Access Medicine Issues:

Connie Kwan mentioned some issues involving difficulties downloading and using Access Medicine content. This was particularly true for Patient Education Materials and involves difficulties with non-functioning drop down menus, the need to have Flash 12 installed and 1028 pixel requirement enabled.

4) CHIP WEBSITE:

Ms. Bodeker reviewed changes to the CHIP Website. This website provides a platform for maintaining CHIP documents including Meeting Minutes and Bylaws. Through the embedded blog the website provides a forum for resource sharing, professional development, and disaster planning. Comments and posts need to be approved by the blog moderators Ms. Geri Bodeker or Mr. Mike Liddicoat.

5) NCNMLG UPDATE:

Ms. Carmen Huddleston invited participants to join NCNMLG if they are not already members. Future meetings were briefly discussed. The Quintessential Meeting: Convergence & Collaboration will be held October 12th through October 16th 2014 at the Denver Marriott Tech Center. Further information is available at this website: <http://webh01.hsl.washington.edu/quint/>

The Joint Meeting will be held in the winter of 2016. The exact location of this meeting is yet to be determined. Ms. Chezire Acimandos will be the chair person for this meeting. She will be reaching out to members for assistance in setting up the various committees needed to organize this conference

6) OCLC WORLD SHARE SYSTEM:

Mr. Mike Ahern gave members an introduction to OCLC's new World Share System. This new service is based on OCLC's World Catalogue containing over one billion items. The new World Share Service promises to give libraries a Google-like discovery service searching an individual library's holdings and other libraries holdings. Patrons will be able to search individual library's Open Access, Digital, E-Book and Print collections as well as retrieve full text documents when these are available. The system has web 2.0 functionality and library promotion is enabled via branding options. A soon to be released feature will allow reactive web design. This process will automatically configure the web display based on the device receiving the data, e.g. phone, tablet, or computer. World Cat is a neutral platform that does not compete with content providers such as Gale or ProQuest. Content can be searched by zip code, version, e.g. electronic, large print, etc. Holds can be placed remotely. The system can interface with various library ILS Systems or a library could choose to use WorldShare System to manage ILLS, Statistics, Circulation, and Cataloguing functions. Once individual library enters its holdings, content can often be searched to the chapter level. Citation information is available to patrons. The Discovery Service provides an A to Z list of electronic content. The Discovery Service sits on top of the OPAC. No hardware or software is needed on the library side. The Discovery Platform is browser independent, allows unlimited users, and is multilingual and visually compliant. A Survey Monkey function is included to allow libraries to promote their collections and increase web exposure to their materials & services. The cost of this service is based upon the institution size and discounts are available for Medical Schools.

7) CALIFA:

Ms. Linda Crowe provided information about this 50C3 organization headquartered in San Mateo, CA. The Califa Organization represents 220+ libraries in California & beyond. They specialize in helping libraries with consortia purchasing agreements and the development and implementation of technologic solutions for libraries. Public libraries have traditionally used intermediaries such as Overdrive to lease digital content. Califa initiated the Enki platform so Public and Academic libraries in California could own rather than lease e-content. Currently Califa offers over 20,000 titles. The cost of membership in Califa is minimal. Any library can join for \$100.00. To become a consortia member the fee is \$150.00. The Califa organization is much easier to navigate than the California State bureaucracy. This organization has been chosen as a project manager through the National Science Foundation. Each year the organization sponsors a vendor fair for its members. Approximately 60 vendors participate in this event. This organization actively participates with SCEL C.

8) SCEL C:

Mr. Rick Burke reviewed the Statewide California Electronic Library Consortium (SCEL C). This organization was formed in 1986 to promote resource sharing among the libraries of private academic institutions throughout California. Currently, there are 111 member institutions and 120+ affiliate institutions. SCEL C is a 501c3 organization providing 2600 electronic resources through 123 different vendors. SCEL C proposes various resource packages to their member libraries. The libraries then vote on the desirability of these offers. If enough libraries like a proposal, SCEL C will then negotiate an offer, manage billing & licensing agreements. SCEL C receives its income from minimal member fees or a small percentage fee from accepted offers. This has always been popular with Academic Institutions but Medical Libraries became interested after MS. Julie Kwan from PSR promoted the service in 2008.

SCEL C provided an excellent twenty percent discount on Access Medicine but few libraries elected to take advantage of this offer. Part of the difficulty may stem from libraries closing or unsure about their financial future. This makes it very difficult to commit to available SCEL C offers. Libraries managed by paraprofessionals do not seem to understand the value and benefits that accrue from this type of electronic licensing service.

SCEL C would like to encourage Medical Libraries to consider using their services. It has been difficult for the company to develop offers for medical libraries that are rarely accepted. Currently there are several offers that might be of interest including: Rittenhouse R2 medical e-books at a 22% discount and Future Science Group Journals with a 5% yearly cap. SCEL C would like to talk to Medical Libraries offline about these and other possible offers.

9) OVID TECHNOLOGIES:

Mr. Thomas McGeough shared information on the Joanna Briggs Institute via OVID Technologies. This product focuses on finding, appraising, and implementing evidenced-based care to improve patient outcomes. Quoted statistics indicate that only 20% of care given is evidence-based. This product organizes evidenced-based information and places that information into subject nodes. Product advantages include: frequent data review and updates, evidence digests that give end users the information needed to apply evidenced-based care to specific patient problems, and transparent resources ideal for use in formulating Policies & Procedures. Nursing Research Councils can benefit from Systematic Reviews, Journal Club resources, and Auditing Tools to assist in analyzing implemented practices. Over 1000 LWW books are included in the product. Three hundred of these books have copyright dates from 2012 to 2014. Many of these books are Doody's rated and no group cooperation is needed to purchase titles. Discounts of up to 40% are available. On March 19th 2014 Ovid will host a teleconference highlighting product details. Purchase price is based on the size of the organization and the number of FTE Staff.

10) CONFERENCE INFORMATION:

The Quint Essential Joint meeting is scheduled for October 12th through the 16th, 2014 in Denver. MLA chapters responsible for organizing this conference are: MCMLA, MLGSCA, NCNMLG, PNCMLA, and SCCMLA. The conference website is: <http://blog.hsl.washington.edu/quint/>

NEXT MEETING TOPIC: CHIP BYLAWS

SPEAKER: TBD

NEXT MEETING DATE: TBD.

NEXT MEETING LOCATION: El Camino Los Gatos Hospital