

CHIP MEETING MINUTES

DATE: FEBRUARY 2nd, 2012 at 10:30 A.M.

LOCATION: KAISER SANTA CLARA MEDICAL LIBRARY

PRESENT:

Dominican Medical Library Santa Cruz (Evans Whitaker)
El Camino Los Gatos Health Library (Mike Liddicoat)
Grimmer Medical Library (Rupa Chaobal)
Good Samaritan Hospital (Mary Carlson)
Kaiser Permanente Medical Center Santa Clara (Liz Lucas)
Mills-Peninsula Health Services (Debbie Martin)
Milton J. Chatton Medical Library (Connie Kwan)
Milton J. Chatton Medical Library (Hella Bluhm-Stieber)
Natividad Medical Library (Janet Bruman)
Palo Alto Medical Foundation Physician Library (Geri Bodeker)
Valley Care Health Library (Margaret Hsieh)

- 1) CHIP Members introduced themselves
- 2) Approval of minutes from OCTOBER 2011 meeting:
After reviewing the minutes, members voted to approve them without any changes.
- 3) Members exchanged views on the databases purchased by individual libraries. **(SEE UPLOADED FILE CHIP LIBRARY DATABASES TABLE)**. This topic was initiated to help establish a benchmark for databases local medical libraries employ. Member libraries responded, and the results indicate that many of the members choose to subscribe to four specific databases: ACCESS MEDICINE COCHRANE, various EBSCO DATABASES, and UP TO DATE.

Beyond these four databases there is great disparity in the products chosen by individual member libraries. Database choice reflects reasons of price, context, and utility. Janet Bruman shared her reasons for choosing the ECRI Health Standards Database. This inexpensive product provides access to guidelines in a fashion similar to the National Guideline Clearinghouse. The scope of this database is much larger than the NGC and includes nursing standards often not published in journals, state laws covering scope of practice issues, and hard to locate British, Canadian, Australian, and New Zealand content. A separate ECRI database covers medical devices. These two products are very useful in locating needed nursing resources and preparing for/and maintaining Magnet Status.

Members discussed the strengths and weakness of other available products. AORN is very useful for perioperative standard and is available to society members.

ZYNK EVIDENCE is used to provide evidenced-based care notes, order sets and patient handouts in the electronic medical record. Evidence-based materials can be accessed directly as a standalone product without going through the medical record. This is an extremely expensive product.

Nutrition Care Manual is an excellent inexpensive resource linking diseases and conditions to specific dietary protocols.

UP TO DATE is expensive for organizations to purchase and is often limited to in-house use only. Because the cost is relatively inexpensive for physicians to purchase UP TO DATE, it might be prudent to suggest to physician clients they purchase this product on their own.

DYNAMED does provide off site remote access at no charge and has excellent content. The scope of content in DYNAMED is limited to Family – Primary Care Practice. This is a limiting factor. Yale University has chosen to replace UP TO DATE with DYNAMED. Dr. Whittaker indicated that Dynamed has good navigation and excellent content, but lacked the broad scope of coverage desirable in an ideal product.

FIRST CONSULT has poor navigation and is slow to retrieve needed information. Finding information was difficult using this product.

4) Point-Of-Care Databases:

The exact definition of this term can vary widely. Members agreed that a good working definition of point-of-care databases is any database a clinician could use to retrieve information in two minutes or less. Examples of point of care databases might include: DYNAMED, UP TO DATE, FIRST CONSULT, & BMJ CLINICAL EVIDENCE. Points of care databases with limited scope include ACP Medicine, ACP PIER, and ACP Surgery. ACP Medicine presents the data textually in long paragraphs which might limit its usability. ACP PIER is like DYNAMED however presents the data in bulleted points. ACP SURGERY has very poor navigation – like a book without a good index. This product is very hard to use.

PubMed Clinical Queries is good for locating Systematic Reviews.

Giddeon Infectious Diseases Database has excellent content but the scope is limited and the navigation is poor.

OVID MEDICINE contains some full text articles. It is good for obtaining nursing information and the database also contains an ASK YOUR LIBRARIAN search help button. EBSCO databases likewise have a CONTACT YOUR LIBRARIAN for help button. Not all publishers allow linking from their content to the EBSCO databases. Ebsco Databases seem easier to use than OVID.

Wiley is cheaper than EBSCO, providing direct access to full text articles, and houses withdrawn reviews, however is not integrated with the rest of EBSCO content.

EBSCO PATIENT EDUCATION REFERENCE CENTER is an excellent source for discharge instructions, care instructions, and patient handouts on lab tests and diseases. This information is available in English & Spanish (other languages can be purchased separately).

5) EMR SYSTEMS:

Member hospitals are implementing a variety of Electronic Medical Record systems.

PAMF expects to have UP To Date embedded in the ERM eventually.

Dominican is using Meditech with contextual buttons to navigate from the EMR to needed content and then back.

Natividad is using Meditech to all content except Up To Date (because of contractual issues).

None of the libraries have integrated MedlinePlus into the EMR. One of the great problems in integrating MedlinePlus into the EMR is the consistency of information contained in MedlinePlus. Many different contributors supply information to MedlinePlus and vetting each of these sources would be very difficult. Both PAMF and Dominican indicated the patient education module in Up To Date is very good.

Some of the librarians are involved in implementing the EMR while others are not.

6) LIBRARY STATISTICS COLLECTED:

Each library collects statistics needed by their individual organization. **(See uploaded file: Preparation for CHIP Meeting Quest 4)** Some specific examples members commented upon are:

1) **Textbooks by date of publication**

- 2) **Searches based upon reason e.g. Patient Care, Lecture Prep, or Policy Update.**
- 3) **The Number pages copied or printed as measure of traffic.**
- 4) **The number of patron response cards received & the specific comments included.**

7) LIBRARY VISABILITY:

Librarians listed a number of activities used to promote their libraries. **(See uploaded files: Preparation for CHIP Meeting Quest 5 & Jerry Perry's MLA President's Page – Advocacy for Hospital Libraries).**

Some interesting ideas shared include:

- 1) VMC will extend their days open to include Fridays. This will not increase staff hours worked but will involve shifting staff assignments on a trial basis.
- 2) Rupa Chaobal at Grimmer Library sends a printed annual holiday greeting to her medical staff summarizing available library services. This greeting is also e-mailed to managers.
- 3) Geri Bodeker at PAMF uses the JOIN.ME conference call service to provide patrons with a virtual tour of her library and an introduction to the services offered. The only cost associated with this service is the cost of the phone call. Additional conference call products were suggested by Dr. Whitaker. These include Zoho Meeting & Eluminate VR (<http://www.blackboard.com/platforms/collaborate/overview.aspx>)

8) Athens Access Management System:

This system lives in the cloud and restricts limits access in situations where multiple libraries across an organization share the same IP address. The system requires each participating library to separately upload their holdings and a unique username and password is assigned to each participating institution. This allows physicians remote one click access via Username and Password. It can prevent patrons from one institution accessing journals that belong to a different institution. This is a problem that has recurred at the Good Sanitarian Library. **(See uploaded file: MLA NEWS ARTICLE: VIRTUAL HOSPITAL LIBRARIES).** Mary will pursue details regarding this approach. Librarians wanting more information should contact her.

9) LINK RESOLVERS:

These products tend to be very expensive and geared towards large university libraries. Issues involve the fact that some resolvers, e.g. OVID, are not eager to link to content that is not theirs. Many patrons will only search one source and may not be able to retrieve full text if that source does not link at the article level.

UP TO DATE has recently included links to PUBMED but the results are variable and many times full text is not retrievable.

Discovery engines were briefly mentioned including MEDNAR & SCIRUS.

10) OCLC WORLD SHARE SYSTEM FOLLOW UP:

Many of the librarians could not use this product as it requires Firefox which individual institutions may block. The salesman did not respond to inquiries however the product may provide potential advantages to individual libraries. There is a webinar describing the product which might provide additional information. Another suggestion is to contact a different sales person with any questions.

11) SHARING:

Janet Bruman from Natividad shared here weeding strategy. **(See uploaded files: WEEDING GRAPHS)** The collection houses approximately 1000 textbooks, 800 of which are the current edition. (Only the most current edition is counted in the statistics).

She collects the current and in some case one edition behind the most current edition. Any textbook over five years old is tracked for a new replacement edition or a substitute from another publisher. Items over ten years old are thrown. Certain items such as atlases are kept longer than ten years as the content is still quite valid.

Regional Library is no longer a member of Docline.

The American Dietetic Association has changed its name to The Academy of Nutrition and Dietetics.

Information on Califa Group **(See uploaded file: CALIFA BROCHURE)**. This is another organization to contact for discounted library products.

NEXT SCHEDULED MEETING: APRIL 2012 (EXACT DATE TBA)
LOCATION NEW PLANETREE LOCATION CUPERTINO PUBLIC LIBRARY
DETAILS TO BE ANNOUNCED LATER

